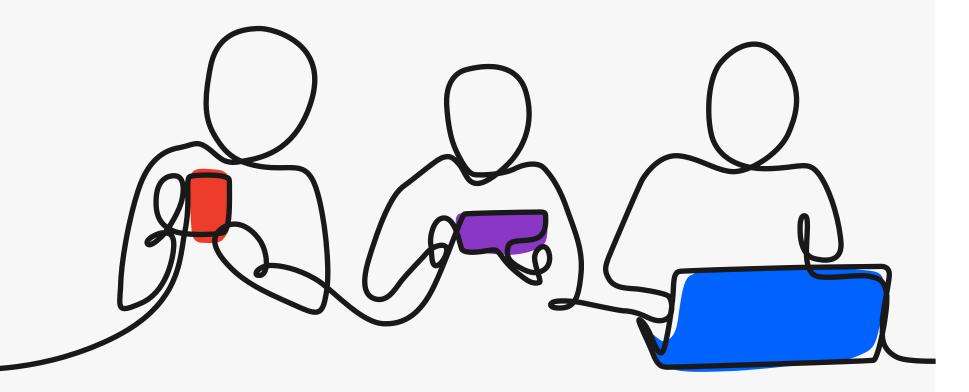
### I'm **Basu**

# empathy. design. people.



Using empathy, curiosity and design to create simple and effective solutions to complex problems.



# expertise



Altruistically creating interactions and interfaces. Excited about design ops and systems.

Experience Designer with a background in Art Direction. With his multiple hats, he recreates the definition of beautiful with an eye for detail, sense of aesthetics & functionality.

#### Product / Service

Research
Digital Product & Service Design
Ecommerce Experiences
Web Apps
Mobile Apps
UX/UI and Motion Design

#### **Communication Design**

Strategy
Branding & Identity
Creative Websites
In-Store Displays
Visualisation
Packaging

15+

Years in business

1M+

Happy customers

3x

Productivity uplift



# process

# Understand Research & Analysis Evaluate Research & Analysis Evaluate Design Validate Develop

Loop-in users#

Design iteration based on

#### **Know the business**

Stakeholder interviews
Understanding key goals
Detail product's purpose outline
Setting expectations

#### **Meet the users**

Demographic research User challenges Understand vision gap User journey map

#### Data won't lie

Define metrics & hypothesis Competitor benchmarking Persona creation Experience Mapping

#### Keep it simple#

Sketching
Wire-framing
Interactive Prototyping
Visual Design
Micro interactions

#### Stick to the designs

Design iteration based on usability test,

Design asset handoffs
UI reviews
Development support
Stakeholder demos



# works

WEBSITE DEVELOPMENT

# **Corporate Website**

We designed an interactive timeline to showcase how it's smart with design & process.

#### **PROCESS**

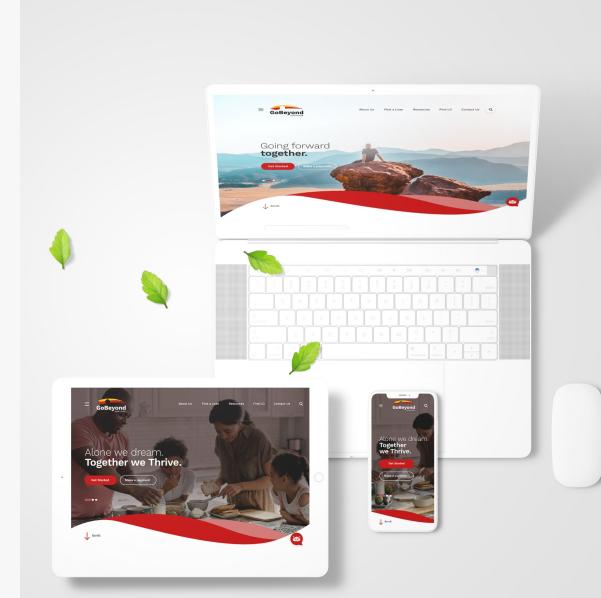
Research + Analysis + Design + Validate

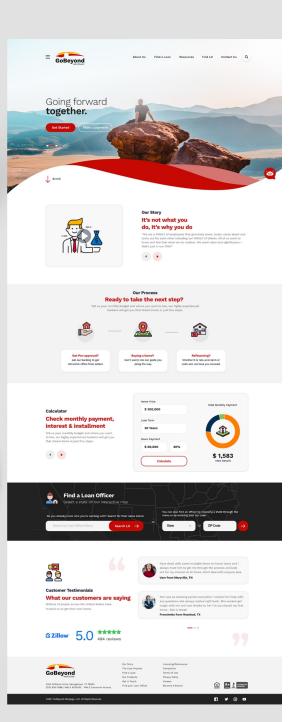
#### **CHALLENGE**

The company approached us for a complete revamp of their communication strategy, which included brand strategy, visual identity and website design, and development for companies that belong to the group.

#### OUTCOME

The visual design is based around the key logo, which provided us with a quite strict but rewarding set of creative constraints. Content and feature rich, the website yet looks and feels cutting-edge and easy to use.







**MOBILE APPLICATION** 

# **Principal Fintech**

App that helps connecting between real estate banking, vendors to connect homeowner.

#### **PROCESS**

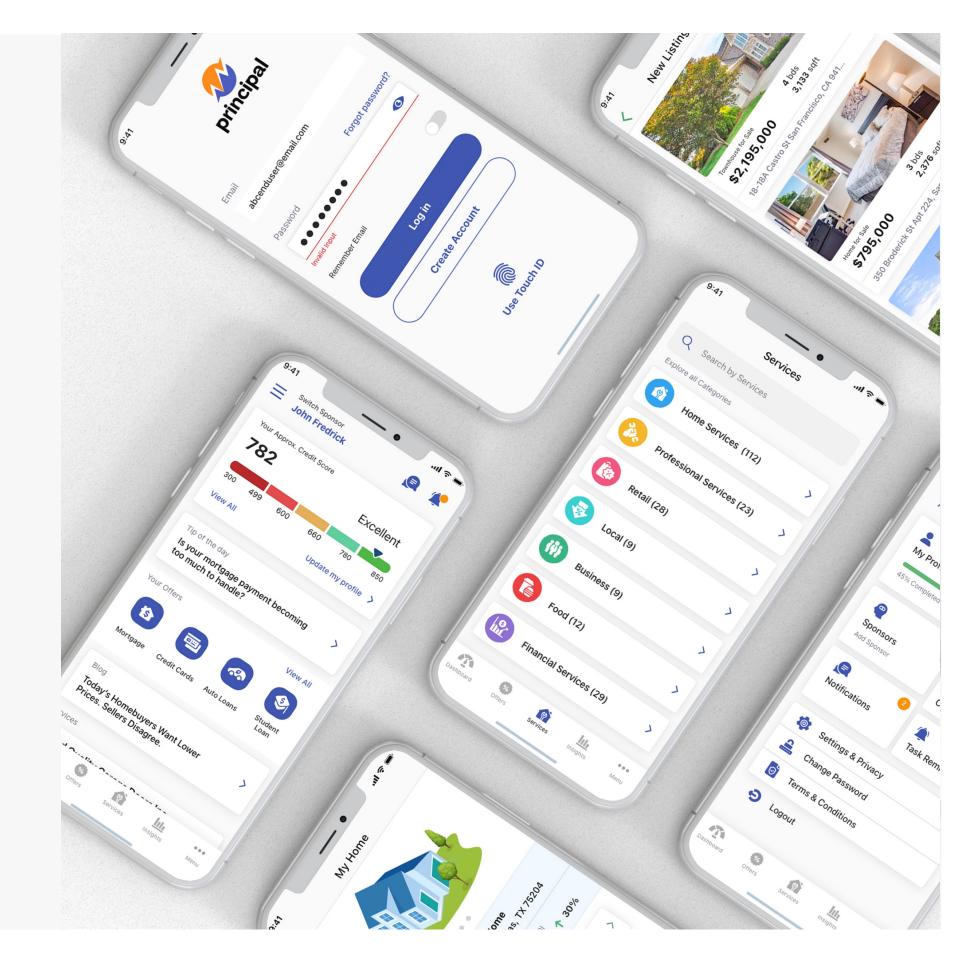
**Envision + Research + Analysis + Design + Validate** 

#### **CHALLENGE**

During product development, each journey to a finished product is different and every industry has its own unique set of quirks involved in creating something new.

#### OUTCOME

Reinvent the relationship between homeowners and real estate banking professionals by providing homeowners with solutions to any and all of their needs - right at their fingertips.





#### **MOBILE & WEARABLE APPLICATION**

# **SmartCred**

Next gen iOS application to solve users payment need on the go.

#### **PROCESS**

**Envision + Research + Analysis + Design + Validate** 

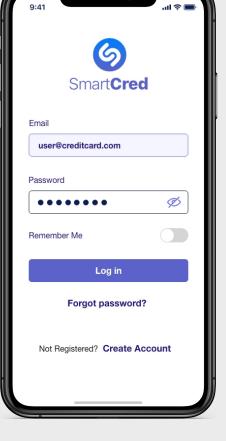
#### **CHALLENGE**

There is problem that most e-commerce and retail payment gateways and/or PoS devices were developed to accept and process payment using embossed bank cards, and at their core, cards are not mobile-friendly.

#### **OUTCOME**

A seamless way to check eligible credit card, pay credit card bill payment & utility bills online. Get exclusive shopping offers, cash back, and a lot more with the App.



















**WEB PORTAL** 

# **Agro Portal**

Our user-focused solutions have set the standard for farm management system.

#### **PROCESS**

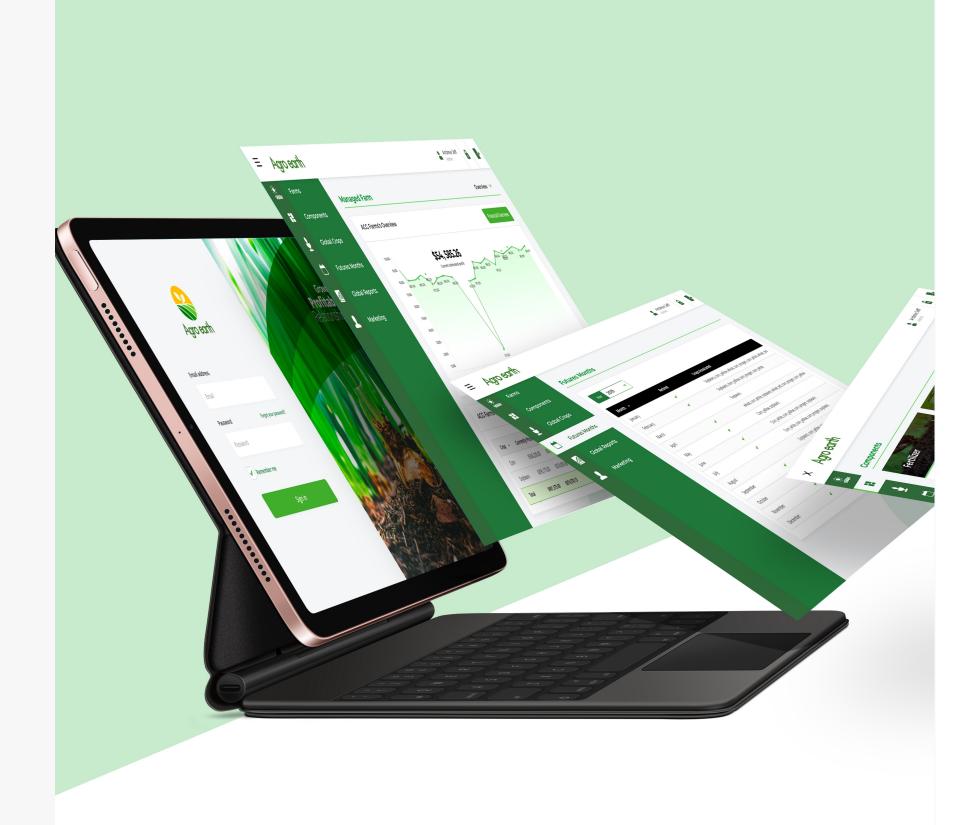
**Analysis + Design + Validate** 

#### CHALLENGE

The long- and short-term benefits of using comprehensive farm management software on the business.

#### OUTCOME

Striving to create the solutions that will get the farmers out of the office and back into the field. Maximise efficiency. Gain valuable insights. Improve profitability.





**WEB APPLICATION** 

# **MI Portal**

Trust a process that works for millions of homeowners as our experience lenders.

#### **PROCESS**

Research + Analysis + Design + Validate

#### **CHALLENGE**

Building home retention tool for exceptional lending options and service make the home of your prefect loan. Easy loan orginzation and seamless servicing.

#### OUTCOME

We work hard to help make the process as easy and painless as possible, from offering the latest rates to giving you multiple ways to pay that fit your life.





**BRAND IDENTITY** 

# **NSV Property**

Building the future proof brand identity for leading property developer.

#### **PROCESS**

**Discovery + Ideation + Execution** 

#### **CHALLENGE**

Bring the unique story behind NSV to life, while overcoming the perception that friendly souls and natural lifestyle.

#### OUTCOME

We build their brand with a clear strategy.

Ambigram logo design can read upside-down!

Delivered multiple communication designs that
make standout and creates new opportunities in the real
estate market. This led our client to make the enclave
sold out in few months





**Concept & Execution** 

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Disclaimer: Some case studies in this portfolio are under non-disclosure agreements (NDAs). As such, I have masked some information to protect the confidentiality of the projects. Please refrain from sharing this portfolio since it contains some confidential information.